

AY26/27 REBOOKING CAMPAIGN

1) **Exclusive Rebooking & Offer Dates:**

All guests booked for 2025-26 academic year will have the chance to book their current room exclusively from 8:00 AM on 17th November 2025 and 11:59 PM on 30th November 2025.

On the 1st December 2025 only, guests have the option to choose to book another room, still receiving the offer below.

2) **Advance Rent Payment for Rebooking:**

When booking any true Accommodation, you'll need to pay just £1 as an advance rental payment.

3) **Free Week Stay for 51-Week Contract Holders:**

If you're on a 51-week contract for the 2025-26 academic year and you rebook for 2026-27, you'll get a free week's stay from 28th August to 4th September 2026.

4) **Storage for 44-Week Contract Holders:** If you're on a 44-week contract for the 2025-26 academic year and you rebook for 2026-27, you'll receive complimentary storage for the summer. Please note that your room might be rented out between your contracts, so the storage may not be in your room. This must be pre-booked in advance by emailing the onsite team directly.

5) **Free 1 Weeks Earlier Arrival for 44-Week Contract Holders:** If you're on a 44-week contract for the 2025-26 academic year and you rebook for 2026-27, you'll receive a complimentary earlier arrival. This must be pre-booked in advance by emailing hello@truestudent.com before the 1st July 2026.

This is valid for up to one weeks earlier arrival from the 28th August 2026.

6) **True Loyalty Guarantee:**

If after booking and before checking in, if the contracted weekly rental rate or incentive improves, we'll match it. This is based on the room type and floor you have booked.

7) **Pay Nothing Until September:**

Students can secure their room now and pay nothing until your student finance is received in September. This applies to guests on a 51-week contract for the 2025-26 academic year and rebooking for 2026-27 in the same room. The guest must have a guarantor confirmed for 2026-27 and all rental payments for the current year up to date.

Please note guests who have agreed a 3rd party guarantor service are not eligible to apply for this offer.

8) **Laundry Credit Loyalty:**

- 1st year of rebooking - £50 Laundry Credit
- 2nd year of rebooking - £100 Laundry Credit
- 3 years or more of rebooking - £150 Laundry Credit

The laundry credit will be arranged with you after check-in.

9) Cash Back Offers:

Location	Studio Room Types	Apartment Room Types
Birmingham	£500 cashback	£400 cashback
Glasgow	£1,000 cashback	£500 cashback
Liverpool	£500 cashback	£300 cashback
Salford	£600 cashback	£400 cashback
Nottingham	£1,000 cashback	£500 cashback
Leicester	£500 cashback	£300 cashback
Sheffield	£1,000 cashback	£500 cashback
Swansea	£1,000 cashback	£500 cashback

10) To be eligible for this offer, you must have confirmed your booking and make all required payments, as outlined in your tenancy agreement.

11) The new booking for AY26/27 must be for 44 weeks or longer.

12) This offer cannot be combined with any other offer.

13) Once you check in, your cash back will be applied to your last rental instalment.

If you have fully pre-paid, we will be in touch after checking in to request you complete the necessary forms before the deadline provided in our email.

If you miss the deadline, the offer will no longer apply. We plan to process the cashback by November 2026. If you haven't heard from us by the end of November 2026, please reach out to us at hello@truestudent.com

14) Promotion Changes:

true student reserves the right to change, extend, or end this promotion at any time.